

FIRST LINE SUPERVISION & MANAGEMENT

for Law Enforcement, Public Safety, & Government Personnel

AUGUST 3-7, 2026
ALBUQUERQUE, NM



Sponsored by
Bernalillo County Sheriff's Department

This comprehensive 5-day training course focuses on current, effective, and best practices for good supervision, leadership, and management of personnel in today's law enforcement and public safety environments through direction, influence, and critical thinking skills to create higher levels of professionalism and help reduce liability within an organization.

INSTRUCTIONAL AREAS

PRINCIPLES SUPERVISION

Duties and Responsibilities, Transitioning to Supervisor, Coaching and Counseling Strategies, and Instilling a Positive Influence for Ethics and Integrity among Staff.

PRINCIPLES OF LEADERSHIP

How to Guide and Influence Staff, Leadership Behavior Styles, Authorities and Power, Communication Skills, Motivational Factors, and Social Styles of Personnel.

PERFORMANCE MANAGEMENT

Informal and Formal Corrective Action Processes, Changing Unwanted Behaviors, Dealing with Problem Employees, Performance Appraisal Process, and Supervisory Documentation Strategies.

LEGAL & LIABILITY IMPLICATIONS FOR SUPERVISORS

Title VII Employment and Civil Rights Laws, Discrimination, Retaliation, ADEA, ADA, FLSA, HIPPA, Negligence and Civil Torts, Supervisor's Legal Duties and Responsibilities, and Supportive Case Laws.

PROBLEM SOLVING & DECISION MAKING

Problem Identification Process, Effective Decision Making, Follow-Up and Analysis Strategies.

CONFLICT & CONFRONTATION RESOLUTION

Conflict Identification, Healthy vs. Damaging Conflict, Consequences and Stages, Conflict Management Styles, Steps of the Resolution Process.

COURSE INFORMATION

WHO SHOULD ATTEND:

Personnel in Law Enforcement, Public Safety, Communications, Detention/Corrections, Fire, EMS, Government and Administration who anticipate promotion or already serving in this capacity as well as FTOs, CTOs, DTOs, and Instructors.

INSTRUCTIONAL APPLICATION:

Participants engage in discussion, Q&A, practical exercises, and case studies throughout the course.



\$435 early registration
\$475 after July 27th, 2026



**Bernalillo County Sheriff's Department
 Regional Training Center**

3801 Broadway Blvd. SW Albuquerque, NM 87105



8:15am - 5:00pm Daily



Training Location and Area Hotels will be included with registration confirmations.



To Register go to technicontraining.com registration tab or contact us for additional information, thank you.



NMLEA Accredited Training Course

Other State's POST may also accept this course as advanced training hours.